

Vintage Creek FAQ FEB 2022  
(if renting please use community contacts as needed)



- EPMFL Is Etheridge Property Management FL
- VC is Vintage Creek
- Facebook Group for Homeowners of Vintage Creek is not monitored by the Board of Directors, to report any issues for resolution use the below contacts.
- Non-Emergency 911 (850) 436-9620 Non-Emer Fire (850) 475-5530

| Vintage Creek Groups                                                  | Contact Name                                                            | Contact Email                                                    | Contact Phone                                                                                                                                                      |
|-----------------------------------------------------------------------|-------------------------------------------------------------------------|------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Property Mgmt Co:<br>Etheridge Prop Mgmt                              | Brianne Wilson                                                          | Vintagecreek.bod@gmail.com                                       | (850)484-2611<br>(850)484-2925 fax                                                                                                                                 |
| HOA Board of Directors                                                | Randi Henderson<br>Matt McMahon<br>Chris Cochran                        | Vintagecreek.bod@gmail.com                                       | N/A                                                                                                                                                                |
| Official Facebook Group: Residents of Vintage Creek Information Group | Admins: Debra Washington, Christi Cochran, Edie Thornton                | https://www.facebook.com/groups/3001726036755622                 | Social F/B Group: Homeowners of Vintage Creek :<br><a href="https://www.facebook.com/groups/2217108155262954">https://www.facebook.com/groups/2217108155262954</a> |
| ARC (Architectural Review Committee)                                  | Mark McBride<br>Chad Lovelace<br>Brian Fallin                           | https://www.vintagecreekhoa.net/community-info                   |                                                                                                                                                                    |
| CIC Community Improvement Committee                                   | Edie Thornton, David Floyd, Opal Gunn, Kim McBride                      | https://www.vintagecreekhoa.net/owners                           | Submit Ideas Here to CIC Board (There is a button on the page)                                                                                                     |
| VC Event Group                                                        | Edie Thornton, Natavia Parker, Jessy Parkes, Megan Shelley, Brandy Ward | https://www.facebook.com/groups/2217108155262954                 | Questions can be submitted on Facebook homeowner page. Brandy Ward schedules all Food Trucks for the neighborhood. Need Volunteers                                 |
| VC Portal for Homeowners                                              | N/A                                                                     | https://www.vintagecreekhoa.net/owners                           | For the portal password, contact vintagecreek.bod@gmail.com                                                                                                        |
| VC 50+ Group                                                          | Opal Gunn<br>Gail Bruce                                                 | https://www.facebook.com/groups/2217108155262954                 | Social Club homeowners 50 years and older, meet monthly.                                                                                                           |
| Escambia County School District                                       |                                                                         | https://ecsd-fl.schoolloop.com/                                  | 850-432-6121                                                                                                                                                       |
| Escambia County Private Schools                                       |                                                                         | https://www.countyoffice.org/fl-escambia-county-private-schools/ |                                                                                                                                                                    |
| Florida Power/Light, Electric/Gas                                     |                                                                         | https://www.fpl.com/northwest/                                   | (800) 225-5797                                                                                                                                                     |

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| <b>ECUA Trash, Recycling, Yard Waste</b> | <a href="https://ecua.fl.gov/services/sanitation-services">https://ecua.fl.gov/services/sanitation-services</a> | <b>(850) 476-0480 Trash P/U Tues AM, Recycling P/U Tues AM</b> |
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| <b>AT &amp; T Phone</b> | <a href="https://www.att.com/internet/">https://www.att.com/internet/</a> |
|-------------------------|---------------------------------------------------------------------------|

| Question or Concern                                                              | Who to contact                                                                                                                                                                                                                                                                                                                                                                                                                          |
|----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Gate Remotes/pool keys, restroom key                                             | <a href="mailto:vintagecreek.bod@gmail.com">vintagecreek.bod@gmail.com</a>                                                                                                                                                                                                                                                                                                                                                              |
| Pool Issues with water quality                                                   | <a href="mailto:Vintagecreek.bod@gmail.com">Vintagecreek.bod@gmail.com</a>                                                                                                                                                                                                                                                                                                                                                              |
| Unauthorized people in Pool Area                                                 | <a href="mailto:Vintagecreek.bod@gmail.com">Vintagecreek.bod@gmail.com</a>                                                                                                                                                                                                                                                                                                                                                              |
| Street Parking or road safety issues                                             | <a href="mailto:Vintagecreek.bod@gmail.com">Vintagecreek.bod@gmail.com</a>                                                                                                                                                                                                                                                                                                                                                              |
| Questions about the Budget                                                       | <a href="mailto:Vintagecreek.bod@gmail.com">Vintagecreek.bod@gmail.com</a>                                                                                                                                                                                                                                                                                                                                                              |
| Where is the current Budget?                                                     | <a href="https://www.vintagecreekhoa.net/owners">https://www.vintagecreekhoa.net/owners</a>                                                                                                                                                                                                                                                                                                                                             |
| Mail Delivery Problems                                                           | <a href="https://usps.com/help">Usps.com/help</a> You can also ask if someone received your mail on the VC F/B gp<br><a href="https://www.facebook.com/groups/2217108155262954">https://www.facebook.com/groups/2217108155262954</a>                                                                                                                                                                                                    |
| Approval for Home Improvement, (example: Driveway, Storage Shed, Play Equipment) | <a href="https://www.vintagecreekhoa.net/community-info">https://www.vintagecreekhoa.net/community-info</a>                                                                                                                                                                                                                                                                                                                             |
| How do I pay my HOA Dues?                                                        | <a href="https://www.vintagecreekhoa.net/owners">https://www.vintagecreekhoa.net/owners</a>                                                                                                                                                                                                                                                                                                                                             |
| How can I find the CCR's, Bylaws?                                                | <a href="https://www.epmfl.net/associations">https://www.epmfl.net/associations</a> Scroll to Vintage Creek                                                                                                                                                                                                                                                                                                                             |
| Where can I see the minutes of the board meetings?                               | <a href="https://www.vintagecreekhoa.net/owners">https://www.vintagecreekhoa.net/owners</a>                                                                                                                                                                                                                                                                                                                                             |
| Where can I see who is on the board?                                             | <a href="https://www.vintagecreekhoa.net/owners">https://www.vintagecreekhoa.net/owners</a>                                                                                                                                                                                                                                                                                                                                             |
| How do I know when the Board Meets for HOA Meetings?                             | Meetings for 2021/2022 are quarterly, Dec 2021 was the last regular HOA Board Meeting, the next one will be March 2022. 48 hours notice is given via email and a sign is posted by the mailboxes. Usually 5:30 or 6pm at night for 1 hour, via a Zoom meeting application invite. Notice of Board meeting will be posted<br><a href="https://www.vintagecreekhoa.net/community-info">https://www.vintagecreekhoa.net/community-info</a> |

Excerpt from the letter sent July 22, 2021 from the President of the Board of Directors regarding where to communicate when there are issues and what to do if you want to improve things in our neighborhood.

“Living in a Homeowner’s Association is more than paying dues, having a company manage our money and enjoying the amenities. Our community will not continue to thrive unless we see an increase involvement. Wondering how to get involved? Consider running for the Board, volunteer for a committee or group, and/or attend board meetings or review meeting minutes to understand what’s going on in Vintage Creek. See something broken? Wondering why something isn’t being maintained or see a vendor acting unprofessional? Reviewing the annual budget or any other public community document and have a question? Send an email to our property manager & cc the Board email. The best way you can help keep our community thriving, beyond volunteering & being actively involved, is using the proper communication channel.”